



VEHICLES | SHOPPING TOOLS | CERTIFIED PROGRAM | FAQ | FIND A DEALER [TOYOTA.COM](#) | [En Español](#)

160-POINT INSPECTION

We check 160 points. All to prove one point: Only the best get to be Toyota Certified Used Vehicles.

At Toyota, we are committed to putting the highest quality certified vehicles on the road. Each certified used vehicle must meet or exceed an intensive 160-point Quality Assurance Inspection, which includes mechanical, detailing, and appearance standards. Our goal is to ensure that every TCUV has that like-new look and feel that you would expect in a certified used vehicle. Our factory-trained technicians complete any necessary repairs and reconditioning before we call the vehicle certified. Every certified Toyota comes with a CARFAX® Vehicle History Report™ to ensure it's worthy of the certification process. That means you can enjoy the peace of mind that comes with owning a Toyota Certified Used Vehicle.



Available only at your Toyota Dealer. Because the best new cars make the best used cars.

Here are just a few points, to prove our point.

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AUDIO & ALARM SYSTEMS • Audio/cassette/CD system working normally, CD cartridge present (if equipped) • Antenna is present and functions properly • Radio speakers do not rattle at high volume • Remote entry system works properly (if equipped) • Theft-deterrent system works properly (if equipped) BATTERY SYSTEM • Battery in good condition, has proper cold cranking amps and reserve capacity • Battery proper size and secure • Battery posts free of corrosion • Cables in good condition BRAKING SYSTEM • Inspect brakes, calipers, lines and hoses • No excessive vibration during braking • ABS operates on "panic stop" • Parking brake sets and holds vehicle • Brake pads/shoes must have minimum of 50% wear remaining • No excessive grooving or heat checking of rotors or drums • Parking brake releases completely • Brake pedal free play and travel is normal	INTERIOR CONDITION & APPEARANCE • Day/night mirror operates and lens is good • Window tinting clear and free of bubbles • Cigarette lighter is intact and operates • Ashtrays function and are in good condition • Ashtrays and lighter are clean; no evidence of use • Headliner, sun visors, dash pad, upholstery, console, cup holders, trim panels, floor mats and carpets are in place and in good condition • Cup holder extends completely and sturdily • Doors open and close correctly • Door locks, including child safety locks, work properly • Seats, including all position adjusters, work properly • Headrests function properly • Rear defogger grid lines intact • Interior leather, vinyl, plastic, carpet and fabric surfaces are free of holes, rips, tears, excessive wear or fading • No evidence of previous improper repairs • Inspect seatbelt condition • Seatbelts have full range of extension and smooth operation • Seatbelts lock up per specification
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EMISSIONS & STATE INSPECTION

- Perform emissions test and/or state inspection, if required

ENGINE COMPARTMENT

- Change engine oil and filter
- Check for evidence of sludge
- Inspect for fuel, oil, coolant or other fluid leaks
- Engine cold high idle correct
- No abnormal engine noise at cold start
- Throttle does not stick shut on cold start
- Drivability OK during warm-up
- Hot drivability OK
- Engine reaches normal operating temperature
- Engine fan functions properly
- No excessive drone or vibration from engine
- Drive belts and hoses free of cracks or damage
- No damage to engine mounts
- Check under-hood labels and decals
- Engine compartment is clean
- Under-hood heat insulator pad is clean
- Engine free of excessive dressing
- Inspect air filter
- Oil, brake, clutch, transmission, transfer case, washer and power steering fluid levels OK
- Under-hood fluids clear and uncontaminated

ENGINE COOLANT & HVAC SYSTEM

- Engine coolant at proper hot and cold levels
- Coolant specific gravity to -31° Fahrenheit
- A/C cooling operation normal
- A/C refrigerant sight glass clear
- Heater operation normal

EXTERIOR CONDITION & APPEARANCE

- Exterior is clean and free of road residue
- No cracked or broken lenses of exterior lights
- Outside rearview mirror operates/lens is good
- Glass free of cracks, stars and large chips
- Glass is free of improper repairs
- Bumpers are free of cuts, gouges and scratches
- Body is free of all dents
- Body is reasonably free of dings
- Paint is reasonably free of scratches and chips
- Vehicle is free of improper paint repairs or mismatched color
- Hood and trunk latches working
- Free of water spots
- Paint is free of swirl marks
- Paint has even, high luster
- Paint is free of buffable scratches
- Free of wax residue
- Wheelwells are clean
- Acceptable aftermarket items checked
- Removal of unacceptable aftermarket items

FRAME, STRUCTURE & UNDERBODY

- Frame/Unibody check
- Inspect body surface
- Inspect panel alignment and fit
- Inspect lower body and underbody for damage
- Check exhaust systems and hangers

HYBRID COMPONENTS

- Inside remote release operates normally
- Interior is free of debris
- Dash and vents are clean and properly dressed
- All crevices are clean
- Doorjamb s are clean
- Glove box and console compartments are clean
- Seats, carpets, floor mats and headliner are free of stains
- Free of odor, including heavy perfume
- Glass is clean and free of streaks

LIGHTING SYSTEMS

- Warning lights function
- High and low beams OK
- Headlight aim is OK
- Taillights work
- Brake lights work
- Side marker lights work
- Backup lights work
- License plate lights work
- Instrument lights work
- Heater lights work
- Dash light dimmer works
- Turn signals operate correctly and self-cancel
- Four-way flashers work
- Defogger indicator light turns on with switch ON
- Dome/courtesy lights operate with door cycles

STEERING SYSTEM

- Steering has normal feel in lock-to-lock turning
- Steering wheel centered in straight line driving
- Vehicle tracks and drives straight on level surface
- Tilt steering wheel adjustment works properly
- No excessive wind whistle or buzz
- No excessive tire vibration or steering wheel shimmy at any speed
- Interior free of significant squeaks or rattles
- Inspect steering rack, linkage, bushings, control arms and dust boots

TIRES & SUSPENSION SYSTEM

- Inspect tires for defects, damage and inflation
- Minimum of 5/32" tread depth remaining across tread width
- All four tires must be of same brand, model, size, tread design, speed and load rating
- Wheels are clean and free of brake dust
- Tires are dressed, not greasy
- Wheel cover caps secure with no damage
- Inspect struts/shocks for leaks and wear
- No damage to CV joints/boots

TRANSMISSION/TRANSAXLE

- Transmission/clutch operates smoothly
- Automatic transmission in "ECT" power mode shifts properly
- Transmission gear ranges engage promptly while shifting when warmed up
- Transmission shift lock and key interlock system OK
- Transmission does not shift into overdrive when button is in OFF position
- Inspect transmission case and pan for leaks
- No damage to drive and axle shafts
- Differential fluid level correct

TRUNK COMPARTMENT & SPARE

- Trunk is clean, free of debris, no stains
- Trunk light and trunk trim appearance
- Jack and tools are correct, present and secured

- Hybrid Vehicle Immobilizer System
- Multi-Information Display
- Inverter Coolant Level
- Engine and ECT (Electronically Controlled Transmission)
- ABS (Anti-lock Brake System)
- EMPS (Electric Motor Assisted Power Steering)
- CCS (Cruise Control System)
- SRS (Supplemental Restraint System) Airbag
- HV ECU (Hybrid Vehicle Electronic Control Unit)
- HV (Hybrid Vehicle) Battery
- Perform "Onboard Equalizing Charge" of HV Battery using Intelligent Tester
- Fully charge 12-Volt Auxiliary Battery
- Clean or replace Air Refiner Filter (A/C or evaporator filter)
- Check Transaxle "Park" Mechanism

INSTRUMENT PANEL & ELECTRONIC SYSTEMS

- Master key is present
- Fuel gauge reads correctly
- Battery voltage gauge reads correctly
- Horn works
- Airbag deployment/replaced airbag
- Speedometer and odometer work properly
- Cruise control operation normal
- Clock keeps time
- All wiper speeds work correctly
- Windshield washer operates
- Wiper blades are in good condition and work
- Wipers return to correct position when OFF
- All mirrors have full range of adjustment
- Windows operate normally
- Window locks operate normally
- Power windows operate from master switch and all door switches
- Memory seat control operates properly

- Fiber board tire cover is not broken/warped
- Spare tire present
- Spare tire and storage areas are clean
- Spare tire is securely fastened
- No signs of damage to spare tire
- Minimum 5/32" tread remaining on spare
- Spare tire has correct air pressure

VEHICLE HISTORY

- Run and print a CARFAX® Vehicle History Report ¹ Check for outstanding Special Service Campaigns

ADDITIONAL ITEMS, WHERE APPLICABLE

- "Fade-away" dome light works properly
- Sunroof/convertible top operates normally through full range of positions
- Convertible top lockout function operates
- Radio security codes cleared
- Navigation system works properly
- Transfer case smoothly switches from 2WD to 4WD and back from 4WD to 2WD
- Truck bed is in good condition
- Truck bedliner is in good condition and secured
- Tailgate functions properly
- Rear bumper is in good condition and secured

