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## **IMPORTANT NOTICE**

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**Bao Nguyen**  
Mayor

**Steven R. Jones**  
Mayor Pro Tem

**Christopher V. Phan**  
Council Member

**Phat Bui**  
Council Member

**Kris Beard**  
Council Member

May 4, 2015

Dear Valued Water Customer,

To address the increasingly severe drought conditions, the City of Garden Grove has declared a Stage 2 Water Alert. As a result, effective May 9, 2015, all persons, customers, and property served by City of Garden Grove water services will be required to adhere to certain additional specified water conservation measures. This action is necessary to ensure that the City will be able to continue to meet all of the water demands of its customers and to comply with new State emergency conservation regulations. In addition, the State has mandated the City of Garden Grove to reduce water usage by 28% compared to 2013.

The additional mandatory water conservation measures imposed under the Stage 2 Water Alert include the following:

1. Lawn watering and landscape irrigation is permitted only on certain designated irrigation days before 10:00 a.m. and after 6:00 p.m. based on a property's address.
2. Agricultural users and commercial nurseries are exempt from Stage 2 irrigation restrictions, but are required to curtail all non-essential water use.
3. Washing of vehicles is permitted only on designated irrigation days before 6:00 a.m. and after 6:00 p.m. Such washing, when allowed, must be done by use of a hand-held container or a hand-held hose with a shut-off nozzle. Commercial car washes are exempt from these restrictions.
4. Filling or refilling of swimming pools, spas, ponds, and artificial lakes is permitted only on designated irrigation days before 6:00 a.m. and after 6:00 p.m.
5. Watering of golf course, parks, schools, and recreation fields is permitted only on designated irrigation days before 6:00 a.m. and after 6:00 p.m.
6. Restaurants shall not serve water to their customers except when specifically requested.
7. The operation of any ornamental fountain or similar structure is prohibited.

**Designated Irrigation Day:** Customers should visit the City's website at [www.ci.garden-grove.ca.us/pw/water](http://www.ci.garden-grove.ca.us/pw/water) or call the Water Services Division at (714) 741-5395 to determine which days of the week they are permitted to water.

It is crucial that all water users implement stringent water conservation to ensure that we meet the State's mandate. We thank you for your cooperation and continuous water conservation efforts. For further information on water conservation and rebates, please visit our website. To report any water wasting activities as described above, please contact the Water Services Division at (714) 741-5395.