

Driver's Seat Popping/Creaking/Squeaking From Lumbar Area

Service
Category Vehicle Interior

Section Seat

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2010 – 2011	4Runner	

Introduction

Some 2010 – 2011 4Runner vehicles may exhibit a condition where the driver's side seat back lumbar area makes a pop, squeak, or creak noise while driving. The condition may become more evident when driving on rough or uneven road surfaces or while moving around in the seat, especially if the lumbar support is fully extended. Replace the front seat back spring assembly to address this condition.

Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	VDS	PRODUCTION CHANGE EFFECTIVE VIN
4Runner	Tahara	ZU5JR	JTEZU5JR#B5025417
		BU5JR	JTEBU5JR#B5059462

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
711021	R & R Seat Back Assembly	0.9	71640-35050 71640-35060	91	84

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
71640-35050	Same	Spring Assy., Front Seat Back LH	1
71640-35060	Same	Spring Assy., Front Seat Back, LH (Pwr)	1

Repair Procedure

1. Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

2010 4Runner:

- *Vehicle Interior – Supplemental Restraint Systems – “Airbag Systems: [Precaution](#)”*

2. Remove the seat assembly from the vehicle. Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

2010 4Runner:

- *Vehicle Interior – Supplemental Restraint Systems – “Airbag Systems: [Precaution](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Manual Seat): [Removal](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Power Seat): [Removal](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Manual Seat): [Disassembly](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Power Seat): [Disassembly](#)”*
- *Vehicle Interior – Supplemental Restraint Systems – “Front Seat Side Airbag Assembly: [Installation](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Manual Seat): [Reassembly](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Power Seat): [Reassembly](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Manual Seat): [Installation](#)”*
- *Vehicle Interior – Seat – “Front Seat Assembly (for Power Seat): [Installation](#)”*
- *General – Introduction – “Repair Instruction: [Initialization](#)”*

3. Remove the seat back spring sub-assembly from the lower seat sub-assembly.
4. Remove the seat cover and cushion.
5. Install the seat cushion and cover on the new seat back spring sub-assembly.
6. Install the NEW seat back spring sub-assembly on to the lower seat sub-assembly.
7. Reinstall the seat assembly into the vehicle and confirm proper operation.