



FUTURE PHASE – CUSTOMER CONTACT & VEHICLE DISCLOSURE FORM

Takata Front Passenger Airbag Inflator – Future Safety Recall Applicability

Thank you for considering Toyota – we're pleased that you're about to become part of the Toyota family and are confident you will enjoy your driving experience! As part of our Customer First commitment, we want to make you aware of a future issue and ensure that we have your preferred contact information so that we can contact you at the appropriate time.

So what's the issue? The vehicle listed below is equipped with a Takata-produced front passenger airbag inflator. It **IS NOT** currently involved in any recall. However, according to an order issued by the U.S. National Highway Traffic Safety Administration (NHTSA), the vehicle's front passenger airbag inflator will be recalled by the end of 2019. As a result, Toyota will contact you to arrange for a replacement inflator or airbag assembly at **NO CHARGE** in connection with this future recall – and that's why we want to make sure we have your preferred contact information.

Based on multiple independent investigations and NHTSA's independent expert, NHTSA has concluded that the vehicle's Takata front passenger airbag inflator does not pose an unreasonable risk to safety until after long-term exposure to environmental moisture and fluctuating high temperatures.

NHTSA and Takata are prioritizing the Takata airbag inflator recalls, considering time in operation, temperature, and environmental moisture, which depends on a vehicle's operating location. You can obtain more information about this on NHTSA's website (www.safercar.gov) or Toyota's website (www.toyota.com/recall).

Toyota recommends that you register with the Toyota Owners Community at <http://www.toyota.com/owners/> and regularly check recall applicability using www.toyota.com/recall or www.safercar.gov. You will need to input your 17-digit Vehicle Identification Number (VIN).

VIN

Campaign Code

Model Model Year

This Is My Preferred Contact Information

Customer Name Customer Email

Customer Address Home Phone #

Mobile Phone #

Date

Please provide this information so that Toyota or your dealer can notify you when the remedy becomes available. This information will only be used for Safety Recall and other campaign communications. If you'd like to update your preferred contact information in the future, contact us at 1-888-270-9371.

Customer Signature

Once again – Thank you for choosing Toyota

Dealer Information

Dealer Name/Address Dealer Code

Dealer Phone Number

Dealer Staff Name

Dealer Staff Signature